

## **Refund/Cancellation/Postponement Policy for Registrations**

Once paid, Registration fees paid to AK Unid Education are non-refundable. However, if a registrant wishes to defer their intake or change their destination, the registration can be transferred to another intake or destination. Registrants must provide a written or electronic (email) notice at least thirty (30) days prior to the requested refund, transfer, or deferment. While we reserve the right to decline any refund request at our sole discretion, we may request reasons for such requests to better understand and process them.

Registration fees paid for deferred intakes or destinations will remain applicable to the rescheduled intake or destination. Refunds, where applicable, are limited to the registration fees already paid, and AK Unid Education does not bear responsibility for any other payments, penalties, or additional costs incurred by the registrant as a result of cancellations or changes. Processing of approved refunds or credit changes will require up to thirty (30) days to complete.

## **Registration Confirmations**

Upon successful payment, registrants will receive a PDF acknowledgment via email within two weeks. If the acknowledgment is not received within this period, it is advised to contact us at **081 223 8787** or email <u>info@akunideducation.com</u> for assistance.

## **Payment Information**

The prices for registrations are subject to change without prior notice. Payments can be made via Visa, MasterCard, or other credit/debit cards and are processed in **LKR**. AK Unid Education is not responsible for any discrepancies in exchange rates applied by banks or online platforms. Checks and money orders are not accepted at this time. For alternate payment arrangements, please contact our office at **081 223 8787**.

For further inquiries, please contact us at **071 999 8070** or via email at **info@akunideducation.com**.